

Annual Report 2023 / 2024



The Arc of Amador & Calaveras

July 1, 2023 - June 30, 2024

75 Academy Drive, Sutter Creek CA, 95685

Executive Director - Karyn Gregorius

www.arcofamador.org

Executive Summary

The Arc of Amador & Calaveras is a grassroots, nonprofit organization. Our mission is to provide support and services to people with developmental disabilities so they can better live, work, learn and recreate in the mainstream of life. Our service delivery area is Amador and Calaveras counties.

The Arc of Amador and Calaveras has been serving people with Developmental Disabilities since 1971 and was created by parents determined to ensure the fullest and independent lives possible for their children with intellectual and developmental disabilities.

For more than 50 years, The Arc of Amador & Calaveras (aka The Arc) has been providing person-centered services to people with intellectual and developmental disabilities. The Arc strives to build community relationships and deepen our impact to persons served. Community partners and natural support play a critical role in shaping the lives of people with Intellectual and Developmental Disabilities.

The Arc continues to empower people to live full and included lives in their communities by offering community service, employment, and recreation services as well as skills training to adults with disabilities in various programs. The Arc prides itself on the outreach efforts to provide community integration, education and inclusion of people with intellectual and developmental disabilities. We continue to advocate for improved services, community awareness, increased public transportation, employment opportunities and residential options for our community.

The Arc of Amador and Calaveras is a widely recognized and respected resource for individuals with intellectual disabilities in promoting and improving the quality of life for the people we serve and their families.



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The Arc of Amador and Calaveras

2023/2024 Significant Accomplishments

1. Created new service delivery methods to adapt to the changing needs of the consumers.
2. Successfully fully transitioned back to in-person day program services (after COVID-19 Pandemic).
3. Successfully transitioned the recreation program back to in-person activities.
4. Participated in the California Department of Developmental Services DSP Internship Pilot Program and facilitated the first internship placement in California.
5. Continued to secure grants and participate in fundraising to cover revenue shortfalls.
6. Actively participated in conversations at the state level regarding the preservation of remote and alternative services and provided input on other rate reform activities.
7. Performed decluttering and deep cleaning at both day program locations.
8. Renewed community-based supervised work service contracts that provide hands-on learning and paid training opportunities for consumers.
9. Maintained a vehicle fleet of 16 vehicles and secured a van to replace an aging van.
10. Updated the Leadership Development and Succession Plan.
11. Maintained affiliation with Arc California and The Arc National.
12. Received a clean financial audit for fiscal year 2022/2023.
13. Completed a number of maintenance projects.
14. Invested in computers and other technology to improve communication and services.
15. Maintained a healthy Board of Director turnover.
16. Hired capable and enthusiastic staff.
17. Implemented positive Human Resource practices to maintain high employee morale and retention.
18. Increased staff wages.
19. Continued to focus on activities chosen by the people served and created several new activities and opportunities for people served based on their input.
20. Maintained our commitment to community based services in all service areas.
21. Received clean Fire Marshall inspections at all locations.
22. Facilitated strong self-advocacy efforts in both Amador and Calaveras counties.
23. Maintained a minimum of 30 Supported Employment Individual Placements and facilitated several External Situational Assessments (ESA).
24. Supported Employment staff participated in job fairs and employer networking events.
25. Revised personnel policies and updated several company policies.
26. Maintained the following Arc sponsored employee benefit plans: Medical Insurance; Dental Insurance; Vision Insurance; Life Insurance; Employee Assistance Program; Vanguard Retirement 403B plan; and 125 Cafeteria Plan.
27. Participated in a Transition Fair hosted by Valley Mountain Regional Center to collaborate on transition planning for students leaving school.

28. Worked with Mental Health Providers and the Amador Trauma Informed Care collaborative to bring awareness and training to our staff.
29. Enhanced our new hire and orientation procedures.
30. Tested our Emergency Response Practices and enhanced our safety program with the creation of a Workplace Violence Prevention Plan and the implementation/and or revision of the infection control and prevention of infectious diseases training, policies and best practices.
31. Partnered to bring health education to consumers.
32. Continued to maintain a high positive profile in Amador and Calaveras communities through local and social media.
33. Updated our Training Manual and continued to offer training opportunities for all staff via Open Futures Online Learning; Nonprofit Insurance Alliance; Cal Chamber; CARF; Winton Ireland; 501c Services; Association of Community Rehabilitation Educators (ACRE); Amador and Calaveras County Behavioral Health; etc.
34. Continued involvement in a variety of health, safety, professional and community advisory committees including: Mental Health Services Act Cultural Competency Steering Committee; The Voting and Language Accessibility Advisory Committees in both Amador and Calaveras Counties; the Amador and Calaveras Social Services Transportation Advisory Committees; Valley Mountain Regional Center Coalition of Leaders and Service Providers; Amador and Calaveras Health Care Coalitions; Oral Health Coalition; DSP Workforce Collaborative; Valley Mountain Regional Center Legislative Committee, etc.
35. Provided input and partnered on various community plans including: The Mental Health Services Act Cultural Competency Plan (Amador); Amador and Calaveras Community Health Assessments; the Coordinated Public Transit Human Services Transportation Plan, 2020-2024 for Amador and Calaveras Counties; and the Amador and Calaveras County Local Hazard Mitigation Plans.
36. Maintained high levels of satisfaction among people served, parents, referral agents, and employers.

We did all of this and much, much more by working together. Congratulations to our Board, staff, people served and community. We continue to accomplish our mission thanks to your efforts!

CARF Accreditation 2021- 2024



January 24, 2022

Karyn Gregorius
The Arc of Amador and Calaveras
75 Academy Drive
Sutter Creek, CA 95685

Dear Ms. Gregorius:

It is my pleasure to inform you that The Arc of Amador and Calaveras has been issued CARF accreditation based on its recent survey. The Three-Year Accreditation applies to the following program(s)/service(s):

Community Employment Services: Employment Supports
Community Employment Services: Job Development
Community Integration

This accreditation will extend through December 31, 2024. This achievement is an indication of your organization's dedication and commitment to improving the quality of the lives of the persons served. Services, personnel, and documentation clearly indicate an established pattern of conformance to standards.

The accreditation report is intended to support a continuation of the quality improvement of your organization's program(s)/service(s). It contains comments on your organization's strengths as well as any consultation and recommendations. A Quality Improvement Plan (QIP) demonstrating your organization's efforts to implement the survey recommendation(s) must be submitted within the next 90 days to retain accreditation. The QIP form is posted on Customer Connect (customerconnect.carf.org), CARF's secure, dedicated website for accredited organizations and organizations seeking accreditation. Please log on to Customer Connect and follow the guidelines contained in the QIP form.

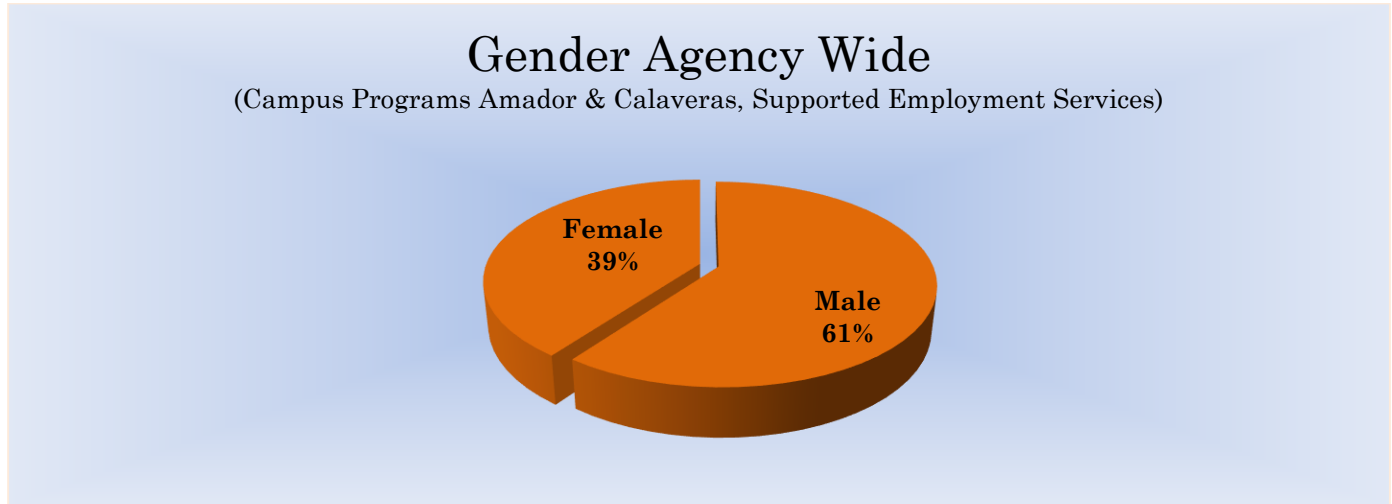
Your organization should take pride in achieving this high level of accreditation. CARF will recognize this accomplishment in its listing of organizations with accreditation and encourages your organization to make its accreditation known throughout the community. Communication of the accreditation to your referral and funding sources, the media, and local and federal government officials can promote and distinguish your organization. Enclosed are some materials that will help you publicize this achievement.

Your organization's complimentary accreditation certificate will be sent separately. You may order additional certificates from Customer Connect (<https://customerconnect.carf.org>).

If you have any questions regarding your organization's accreditation or the QIP, you are encouraged to seek support from John Hannon by email at jhannon@carf.org or telephone at (888) 281-8531, extension 7198.

The Arc of Amador and Calaveras Agency Dashboard

For the Fiscal Year 2023 – 2024 Demographics:



Snapshot of overall services covering 2 counties:



Amador Campus

- 4 NEW consumers
- 53 Renewed consumers
- 249 Days of Operation



Calaveras Campus

- 5 NEW consumers
- 38 Renewed consumers
- 251 Days of Operation

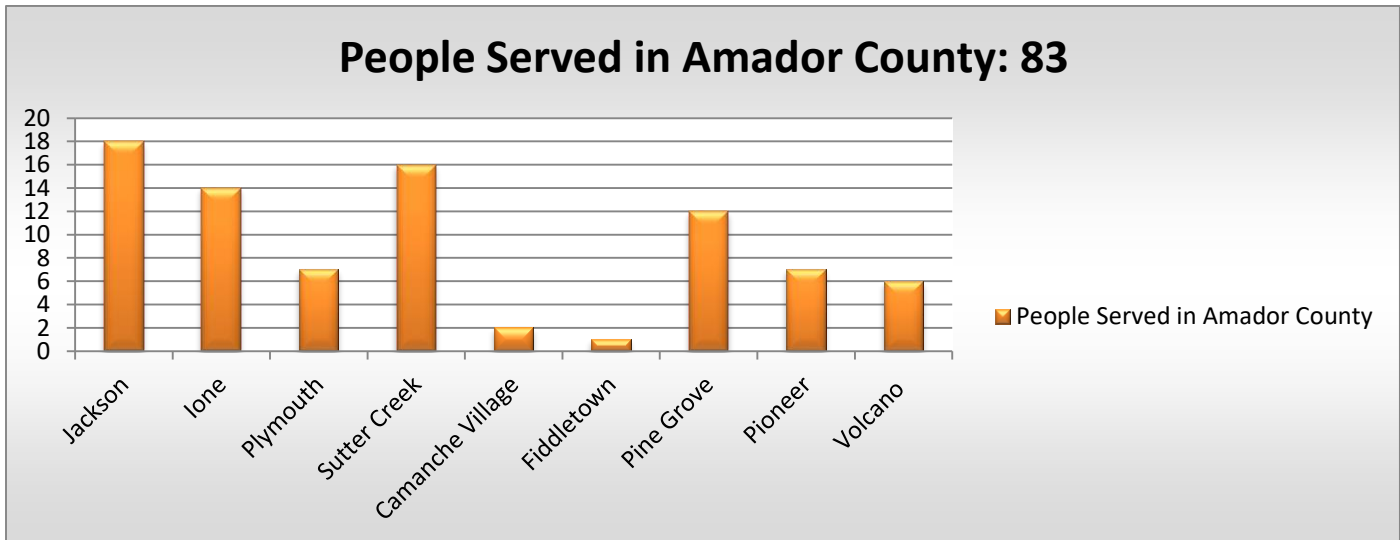


Supported Employment

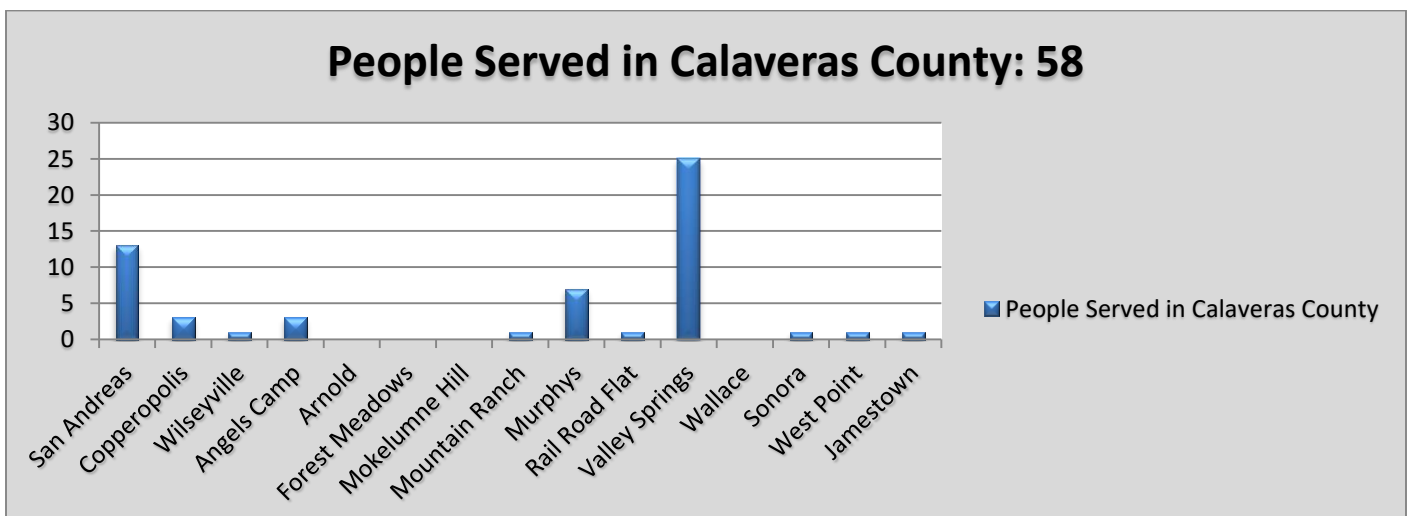
- Covering 2 Counties
- 7 NEW Consumers
- 27 Renewed Consumers
- 365 Days of Operations
- 2 Consumers off of CA State assistance because of their employment.

The Arc of Amador and Calaveras Agency Dashboard

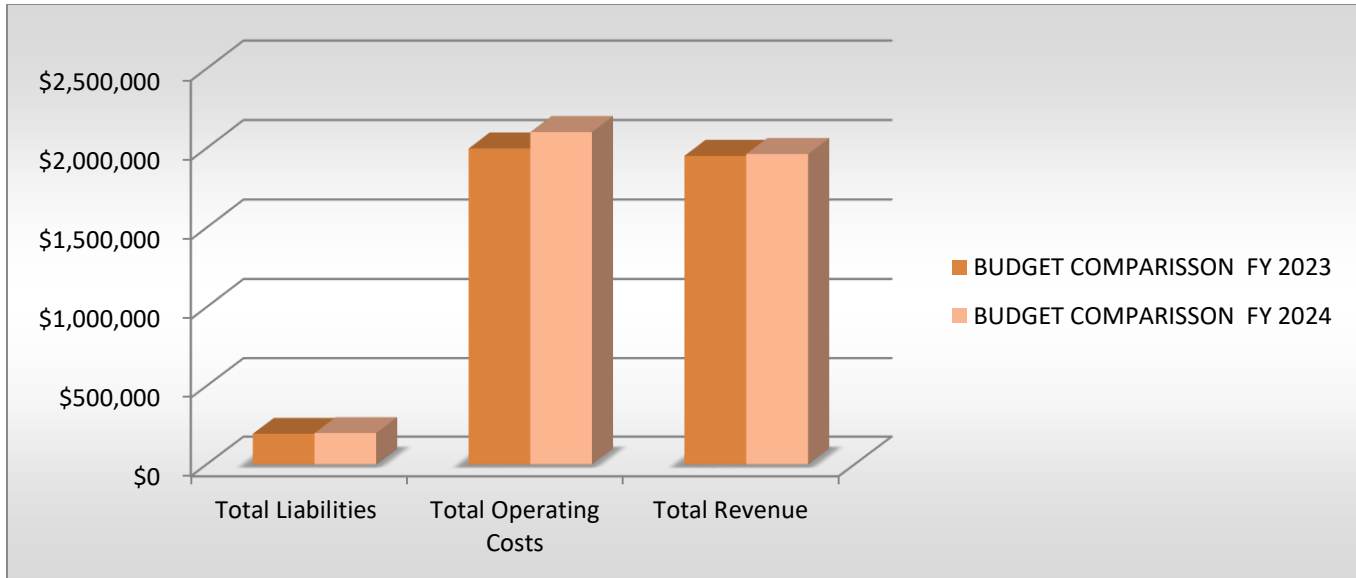
Population Count by City/Town of People Served in Amador County:



Population Count by City/Town of People Served in Calaveras County:



Budget Comparison Fiscal Year 2023 – Fiscal Year 2024



Total Liabilities (debt, bills etc.) increased from Fiscal Year 2023 to Fiscal Year 2024 by \$4,883.

Total Operating Costs (expenses) increased from Fiscal Year 2023 to Fiscal Year 2024 by \$103,240.

Total Revenue (income) increased from Fiscal Year 2023 to Fiscal Year 2024 by \$11,432

The Arc is committed to seeking alternative funding through donors, grants, and memberships to enhance all programs within Amador and Calaveras counties while increasing opportunities for persons served.

Alternative funding will allow our services the enhancements they need to continue to be successful. We are very grateful to our members, funders, supporters, and community for recognizing the importance of our programs and providing the much needed financial resources that continue to help us serve those in need in Amador and Calaveras counties.

Officers of the Board 2023/2024

Dawn Burcio:	President
Lynn Thompson:	Vice President
Carol Smith:	Treasurer
Graciela Hurtado:	Secretary

Executive Staff

Karyn Gregorius:	Executive Director
Lurali Moore:	Director of Operations
Linda Radcliff:	Chief Financial Officer
Jessica San Nicolas:	Administrative Coordinator

Management Staff

Jerrell Blake Jr.:	Amador Director of Services
Ericka Beltran :	Calaveras Director of Services
Ileshia Knigge:	Director of Supported Employment Services, Amador and Calaveras Counties