

Annual Report 2020 / 2021



The Arc of Amador & Calaveras

July 1, 2020 - June 30, 2021

75 Academy Drive, Sutter Creek CA, 95685

Executive Director - Karyn Gregorius

www.arcofamador.org

Executive Summary

The Arc of Amador & Calaveras is a grassroots, nonprofit organization. Our mission is to provide support and services to people with developmental disabilities so they can better live, work, learn and recreate in the mainstream of life. Our service delivery area is Amador and Calaveras counties.

The Arc of Amador and Calaveras has been serving people with Developmental Disabilities since 1971 and was created by parents determined to ensure the fullest and independent lives possible for their children with intellectual and developmental disabilities.

For 50 years, The Arc of Amador & Calaveras (aka The Arc) has been providing person-centered services to people with intellectual and developmental disabilities. The Arc strives to build community relationships and deepen our impact to persons served. Community partners and natural support play a critical role in shaping the lives of people with Intellectual and Developmental Disabilities.

The Arc continues to empower people to live full and included lives in their communities by offering community service, employment, recreation, and supported living services as well as skills training to adults with disabilities in various programs. The Arc prides itself on the outreach efforts to provide community integration, education and inclusion of people with intellectual and developmental disabilities. We continue to advocate for improved services, community awareness, increased public transportation, employment opportunities and residential options for our community.

The Arc of Amador and Calaveras is a widely recognized and respected resource for individuals with intellectual disabilities in promoting and improving the quality of life for them and their families.

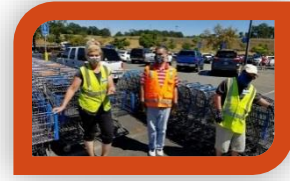


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The Arc of Amador and Calaveras

2020/2021 Significant Accomplishments

1. Provided safe, quality services throughout the COVID-19 Pandemic.
2. Created new service delivery methods to adapt to the changing needs of the consumers during the COVID-19 Pandemic.
3. Maintained zero staff COVID-19 positive cases to date (15 months -6/2021)
4. Hired and transitioned a new Supported Living Services Director and Supported Living Services Coordinator after the retirement of two long-time staff members.
5. Completed the process of securing over \$600,000 in grants/sustainability funding (\$300,000 grant and over \$300,000 forgivable loan).
6. Added one new wheelchair accessible van to our fleet.
7. Updated the Strategic Plan for 2020-2023.
8. Actively participated in conversations at the state level regarding the creation and implementation of remote and alternative services and provided input on other rate reform activities.
9. Performed decluttering and deep cleaning at both day program locations.
10. Updated the Leadership Development and Succession Plan.
11. Updated the Supported Living consumer filing system.
12. Maintained affiliation with Arc California and The Arc National.
13. Clean financial audit for fiscal year 2019/2020.
14. Completed a number of capital improvement projects.
15. Invested in tablets, cell phone, web cams and other technology to improve communication and services.
16. Loaned tablets to consumer increase access to services.
17. Maintained a healthy Board of Director turnover.
18. Hired capable and enthusiastic staff.
19. Increased staff wages.
20. Continued to focus on activities chosen by the people served and created several new activities and opportunities for people served based on their input.
21. Maintained our commitment to community based services in all service areas.
22. Clean Fire Marshall inspections at all locations.
23. Facilitated strong self-advocacy efforts in both Amador and Calaveras counties.
24. Maintained a minimum of 30 Supported Employment Individual Placements and facilitated several External Situational Assessments (ESA).
25. Supported Employment staff participated in job fairs and employer networking events.
26. Revised personnel policies and updated several company policies.

27. Maintained the following Arc sponsored employee benefit plans: Blue Shield Health Insurance; Delta Dental; Guardian Life Insurance; Vanguard Retirement 403B plan; and 125 Cafeteria Plan.
28. Successfully maintained 30+ Supported Living placements and provided services to high need clients.
29. Assisted all Supported Living consumers who chose to receive the COVID-19 vaccine in scheduling and accessing their vaccine appointments.
30. Facilitated COVID-19 modified public transit in Amador and Calaveras Counties.
31. Continued to work closely with Valley Mountain Regional Center on transition planning for students leaving school.
32. Worked with Mental Health Providers and the Amador Trauma Informed Care collaborative to bring awareness and training to our staff.
33. Maintained and secured contracts for supervised community-based work crew opportunities for the people we serve.
34. Enhanced our new hire and orientation procedures.
35. Tested our Emergency Response Practices and enhanced our safety program.
36. Partnered to bring dental health screenings and oral health education to consumers.
37. Continued to maintain a high positive profile in Amador and Calaveras communities through local and social media.
38. Updated our Training Manual and continued to offer training opportunities for all staff via Open Futures Online Learning; Nonprofit Insurance Alliance; Cal Chamber; CARF; Winton Ireland; 501c Services; etc.
39. Continued involvement in a variety of health, safety, professional and community advisory committees including: Mental Health Services Act Cultural Competency Steering Committee; The Voting and Language Accessibility Advisory Committees both Amador and Calaveras Counties; the Amador and Calaveras Social Services Transportation Advisory Committees; Valley Mountain Regional Center Coalition of Leaders and Service Providers; Amador and Calaveras Health Care Coalitions; Oral Health Coalition; Volunteers Active in Disasters (VOAD), etc.
40. Provided input and partnered on various community plans including: The Mental Health Services Act Cultural Competency Plan (Amador); The Strategic Plan to End Homelessness in Calaveras County; the Coordinated Public Transit Human Services Transportation Plan, 2020-2024 for Amador and Calaveras Counties; and the Amador County Local Hazard Mitigation Plan.
41. Maintained high levels of satisfaction among people served, parents, referral agents, and employers.

CARF Accreditation 2019- 2021



January 4, 2019

Karyn Gregorius
The Arc of Amador and Calaveras
75 Academy Drive
Sutter Creek, CA 95685

Dear Ms. Gregorius:

It is my pleasure to inform you that The Arc of Amador and Calaveras has been issued CARF accreditation based on its recent survey. The Three-Year Accreditation applies to the following program(s)/service(s):

Community Employment Services: Employment Supports
Community Employment Services: Job Development
Community Integration

This accreditation will extend through December 31, 2021. This achievement is an indication of your organization's dedication and commitment to improving the quality of the lives of the persons served. Services, personnel, and documentation clearly indicate an established pattern of conformance to standards.

The accreditation report is intended to support a continuation of the quality improvement of your organization's program(s)/service(s). It contains comments on your organization's strengths as well as any consultation and recommendations. A Quality Improvement Plan (QIP) demonstrating your organization's efforts to implement the survey recommendation(s) must be submitted within the next 90 days to retain accreditation. The QIP form is posted on Customer Connect (customerconnect.carf.org), CARF's secure, dedicated website for accredited organizations and organizations seeking accreditation. Please log on to Customer Connect and follow the guidelines contained in the QIP form.

Your organization should take pride in achieving this high level of accreditation. CARF will recognize this accomplishment in its listing of organizations with accreditation and encourages your organization to make its accreditation known throughout the community. Communication of the accreditation to your referral and funding sources, the media, and local and federal government officials can promote and distinguish your organization. Enclosed are some materials that will help you publicize this achievement.

Your organization's complimentary accreditation certificate will be sent separately. You may use the enclosed form to order additional certificates.

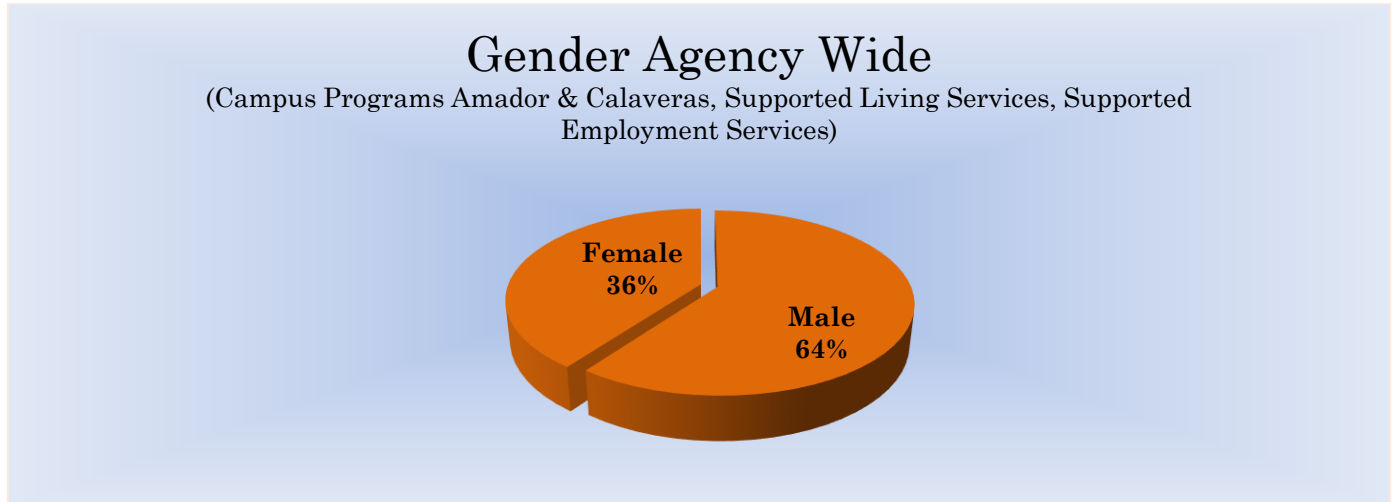
If you have any questions regarding your organization's accreditation or the QIP, you are encouraged to seek support from John Hannon by email at jhannon@carf.org or telephone at (888) 281-8531, extension 7198.

CARF International Headquarters
6901 E. Southpoint Road
Tucson, AZ 85756-9407, USA

www.carf.org

The Arc of Amador and Calaveras Agency Dashboard

For the Fiscal Year 2020 - 2021 Demographics:

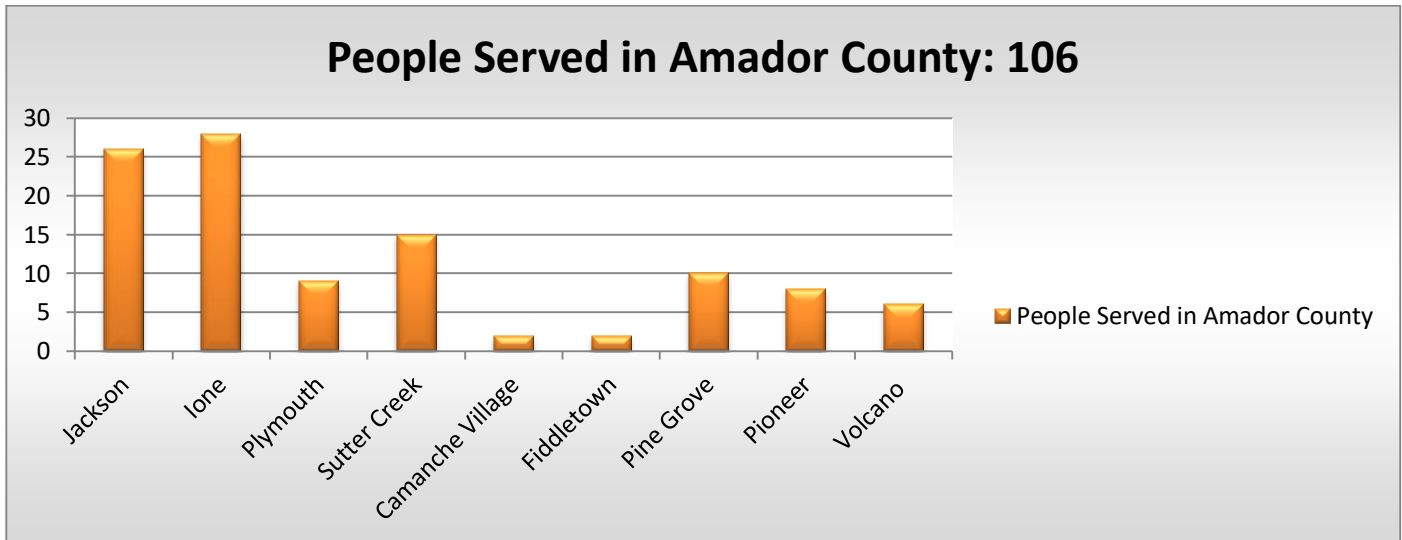


Snapshot of overall services covering 2 counties:

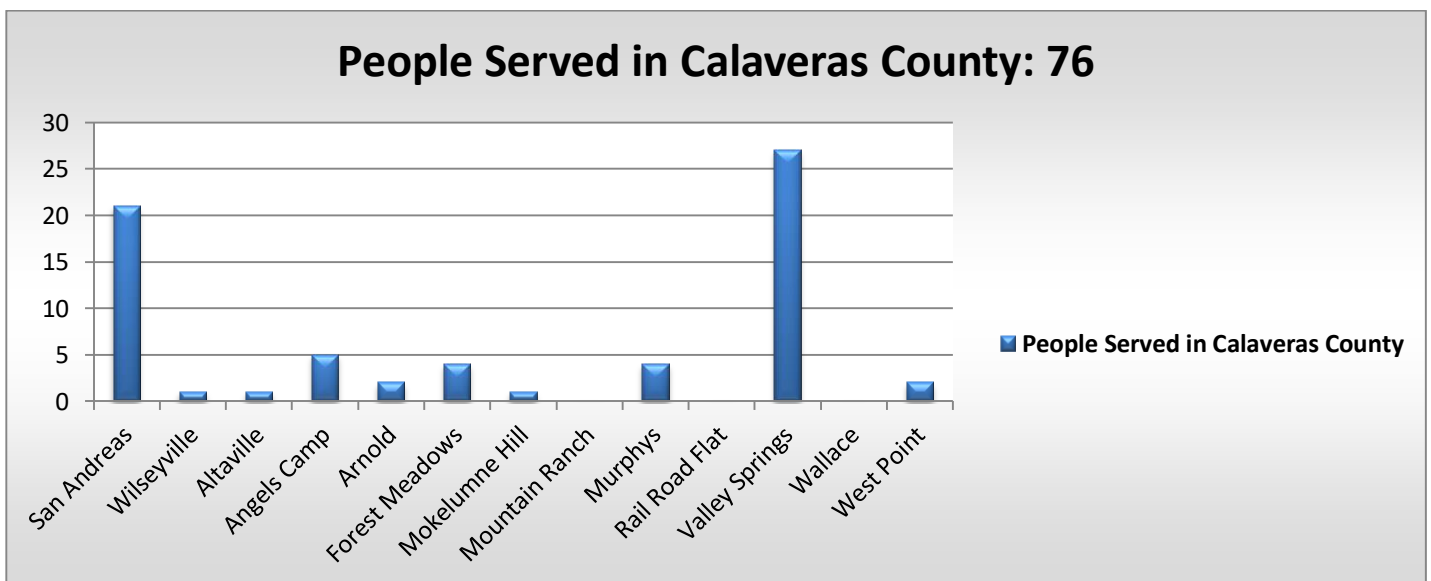


The Arc of Amador and Calaveras Agency Dashboard

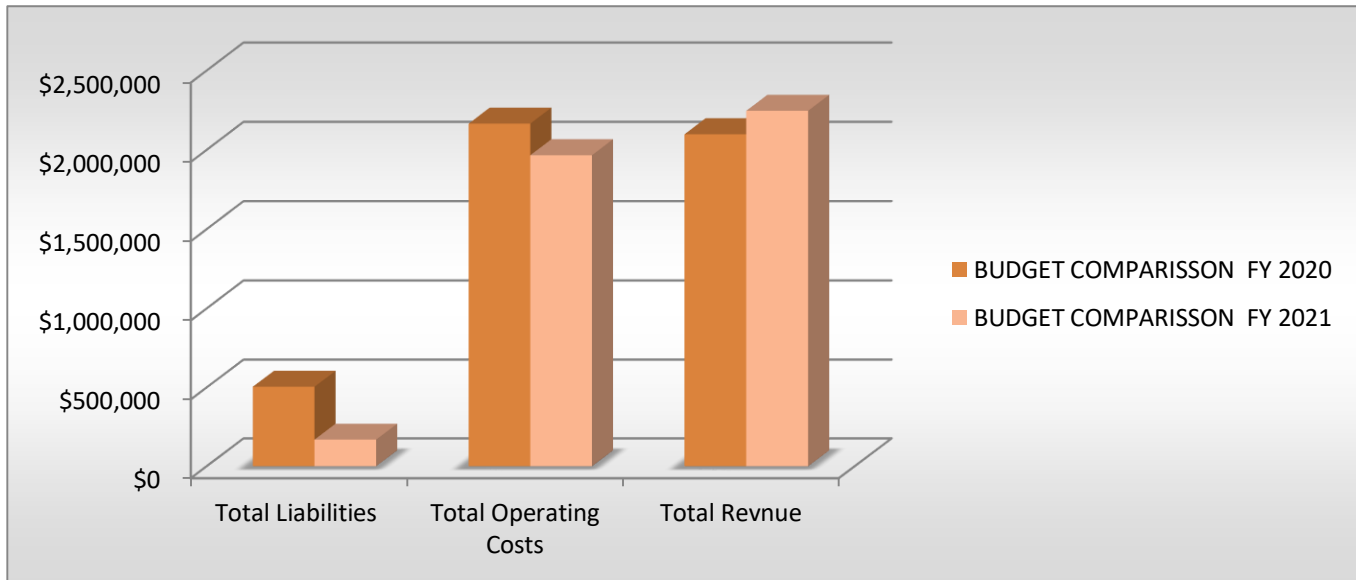
Population Count by City/Town of People Served in Amador County:



Population Count by City/Town of People Served in Calaveras County:



Budget Comparison Fiscal Year 2020 – Fiscal Year 2021



Total Liabilities (debt, bills etc.) decreased from Fiscal Year 2020 to Fiscal Year 2021 by \$335,712.

Total Operating Costs (expenses) decreased from Fiscal Year 2020 to Fiscal Year 2021 by \$199,116.

Total Revenue (income) increased from Fiscal Year 2020 to Fiscal Year 2021 by \$148,030

On March 4, 2020 a statewide emergency over the COVID-19 Pandemic was declared. The COVID-19 pandemic and state of emergency continued throughout the entire 2020-2021 fiscal year resulting in facility closures and modifications of service delivery including remote and alternative services.

The Arc is committed to seeking alternative funding through donors, grants, and memberships to enhance all programs within Amador and Calaveras counties while increasing opportunities for persons served.

Alternative funding will allow our services the enhancements they need to continue to be successful. We are very grateful to our members, funders, supporters, and community for recognizing the importance of our programs and providing the much needed financial resources that continue to help us serve those in need in Amador and Calaveras counties.

Officers of the Board 2020/2021

Grant Reynolds:	President
Jacquelyn Fletcher:	Vice President
Marilyn Sibillia:	Treasurer
Dawn Burcio:	Secretary

Executive Staff

Karyn Gregorius:	Executive Director
Lurali Moore:	Director of Operations
Linda Radcliff:	Chief Financial Officer
Jessica San Nicolas:	Administrative Coordinator

Management Staff

Kim Vinciguerra:	Amador Campus Director of Services
Ericka Beltran :	Calaveras Campus Director of Services
Ileshia Knigge:	Director of Supported Employment Services, Amador and Calaveras Counties
Jamie Sorrell:	Director of Supported Living Services, Amador and Calaveras Counties (Ret. Dec.)
Jarrell Blake:	Director of Supported Living Services, Amador and Calaveras Counties